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Effective Guest House Management

Ronelle Henning

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Effective Guest House Management Ronelle Henning
Recent changes in labor laws and the increased importance of web site marketing are addressed in this comprehensive guide to succeeding in the competitive guesthouse industry. Tips for performing local market research are provided, as are strategies for developing quality client relations and techniques for handling the legal issues associated with guesthouse management. This new and expanded edition features updated advice for each step of managing a guesthouse from construction and health safety to daily operation and hospitality.

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