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Communication Highwire: Leveraging the Power of Diverse Communication Styles

Dianne Hofner Saphiere, Barbara Kappler Mikk, Basma Ibrahim Devries

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No matter where we live or what we do, we deal with people using a wide variety of communication styles every day. At work, in the marketplace and at home, diverse communication styles present opportunities for growth on the one hand, and misunderstanding on the other. Communication Highwire: Leveraging the Power of Diverse Communication Styles is an important breakthrough for managers, team leaders, community leaders, educators, trainers and facilitators as they work with individuals and teams to overcome frustrations, prevent mistakes and save time and money. World-class intercultural trainers and educators share their strategies, techniques and-most importantly-their tools for taking advantage of diversity in the modern world. Communication Highwire offers the following: twenty-six powerful activities, ready to go with a minimum of prep work; the debut of the Five-Factor Model (Context, Goals, Values, Self-Concept and Communication Style Repertoire), presented in an easy-to-use star chart; and dozens of examples that make concepts real and applicable.

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